

RESIDENTIAL SERVICE (Rg-1)

Customer Charge:
Single-phase-----\$ 6.00 per month
Three-phase-----\$14.00 per month
Energy Charge ----- \$ 0.1068 per kilowatt-hour(kWh)
Plus: Power Cost Adjustment Clause (PCAC)
Minimum Bill: Customer Charge

GENERAL SERVICE RATES (Gs-1 Gs-3)

Customer Charge:
Single-Phase ----- \$ 8.00 per month
Three-Phase ----- \$ 14.00 per month
Energy Charge ----- \$ 0.1153 per kilowatt-hour (kWh)
Plus: Power Cost Adjustment Clause (PCAC)
Minimum Bill: Customer Charge

LARGE POWER SERVICE RATES (Cp-2)

Customer Charge ----- \$50.00 per month
Distribution Demand Charge ----- \$1.25 per kW or distribution demand
Demand Charge ----- \$ 7.00 per kilowatt of on-peak billed demand
Energy Charge:
On-Peak ----- \$ 0.0720 per kilowatt-hour (kWh)
Off-Peak ----- \$ 0.0636 per kWh
Plus: Power Cost Adjustment Clause (PCAC)
Minimum Bill: Customer Charge

ACCESS TO CUSTOMERS PREMISES

Authorized agents of the utility shall have access to customer’s premises at all reasonable times for the purpose of reading meters, making repairs, making inspection, removing faulty property or any other purpose incident to the service.

DEPOSIT BOX: Company is not responsible for cash or funds left in the night deposit box.

RESIDENTIAL SERVICE, RURAL SERVICE, GENERAL SERVICE, SMALL POWER SERVICE, LARGE POWER SERVICE - ALL ARE ENERGY CHARGE CLASSIFICATIONS:

This charge reflects the average cost of purchasing or producing energy, distributing the energy, and other overhead costs not included in the customer charge. The energy charge is also authorized by the Public Service Commission. Also included are the costs associated with Wisconsin Act 141 which require investor-owned electric and natural-gas utilities to spend 1.2 percent of their annual gross operating revenues on energy efficiency and renewable resource programs.

CUSTOMER CHARGE: This charge reflects the average fixed cost to serve customers. All utility charges including the customer charge are authorized by the Public Service Commission, based on annual cost estimates at the time of a utility’s last rate case.

PCA (POWER COST ADJUSTMENT CLAUSE) The Power Cost Adjustment Clause (PCAC) has been authorized by the Public Service Commission for the municipal utilities and small investor-owned utilities. The PCAC is an automatic adjustment clause that allows a utility to adjust customer’s monthly bills either upward or downward to reflect the utilities’ average cost of purchasing and/or producing power that is either above or below the average cost that is authorized by the Public Service Commission and reflected in the utility’s base rates. **THIS CHARGE IS A PASS THROUGH COST TO OUR ELECTRICITY SUPPLIER.**

WI LOW-INCOME ASSISTANCE FEE: Fee required by Wisconsin state law. The money is sent to the Wisconsin Department of Administration for deposit into the Utility Public Benefits Fund to help low-income assistance programs.

ACT 28 FEE: Fee required by Wisconsin state law. The money is sent to the Wisconsin Department of Administration for deposit into an account for purposes designated by the State of Wisconsin.

Do not assume the company knows about your outage. Call (608) 296-2149 to report your location if you are out of power. Immediately seek the appropriate shelter from cold or heat. Please call 911 if your health is in jeopardy.

PENALTY: The amount of the late payment charge shall be 1% of the total bill per month (12% per annum).

TAX - WI SALES TAX: This tax is collected on the May through October residential bills and it is not collected on the November through April residential bills. It is collected 12 months a year on nonresidential services that are not tax exempt.

CONTINUITY OF SERVICE

The utility will use reasonable care to provide an uninterrupted and regular supply of service to its customers. It does not assume direct liability for losses or damage to persons or property due to its service, or as a result of failure of the service, interruption or variation because of an Act of God, strike or any causes beyond the utility’s control. The utility reserves the right to curtail or temporarily interrupt the customer’s service when necessary to make repairs, replacement or changes to the utility’s facilities either on or off the customer’s premises.

SAFETY IS PARAMOUNT. NEVER APPROACH A DOWNED POWERLINE. Always assume a power line is energized and/or extremely dangerous. Downed power lines can hurt or kill you, even if they do not spark, hum or “dance.” Stay away from anything that is touching the line, such as a tree, fence, vehicle, etc. When moving away from a downed power line, shuffle with your feet together and on the ground. Immediately call 911 or (608)296-2149. At a minimum, stay 10 feet away from high-voltage lines. Power lines with more than 50,000 volts require more than 10 feet.

Please make everyone in your household aware

- DO look all around you for power lines, and don’t climb trees, fly a kite or play with other toys around overhead lines.
- DO stay away from substations, power poles and transformers at all times.
- DON’T put electrical appliances near water. Electricity + Water = DANGER.
- DON’T put your fingers or any object in an electrical outlet.

TREBLE CHARGES

A court may award a public utility 3 times the amount of that portion of the outstanding balance incurred after October 31 and before April 16 if the customer’s payment on any portion of that amount if 80 or more days past due, the customer exhibited an ability to pay the amount and the customer’s household income exceeds a threshold level. W. 196.642

ENERGY ASSISTANCE

Marquette County (608) 297-8641 or 1-800-506-5596
Adams County (608) 339-9688
Waushara County (920) 787-1830

PAYMENT ARRANGEMENTS

When circumstances arise that prevent you from paying your bill in full, please call (608) 296-2149 to make payment arrangements.

FOCUS ON ENERGY

We are a proud member of Focus on Energy. For more information and for energy saving tips, go to focusonenergy.com or call 1-800-762-7077

HEALTH CONCERNS

Please notify us immediately if you have any medical issues that require electricity.

Contact us Monday – Friday 8-5 (608) 296-2149

Call before you dig 1-800-242-8511 or dial 811

Emergency After Hours (608)296-2149